



## Bradfield Sports Complex Terms & Conditions for Aerobic Class bookings

### Class Booking Terms & Conditions

These Terms & Conditions apply to **ALL** Class bookings and **ALL** membership categories as follows:

- Pure Studio (Classes only)
- Aqua Plus (Pool & Classes)
- Fitness & Studio Plus (Gym & Classes)
- Platinum (Pool, Classes & Gym)
- Staff Classes
- Staff Platinum/All-Rounder.
- Non-Members
- Non-Class Members

To confirm, this will apply to **ALL** subscriptions: Bradfield Staff, St Andrews Staff, Parents, Old Bradfieldians (OB's), Pupils & Standard Member Annual/Fixed Term and Standard Direct Debit members.

### Booking

1. All Class Members may book classes with priority booking rights 7 days in advance per week.
2. All Non-Members & All Non-Class Members may book classes 3 days in advance. Upon booking, full payment must be made.
3. All Payments made for class bookings are non-refundable.
4. Classes booked by members may be cancelled either online or by calling reception up to 12 hours before the start time.

### Penalty Fee's

1. A £5.00 penalty fee will be charged for all no-shows without cancellation.
2. A £5.00 penalty fee will be charged for all late cancellations (defined as *within 12 hours of the class start time or a late arrival to a class*).
3. All class penalty fees must be cleared before booking rights will be reinstated.
4. An option to pay penalty fees online will be available.
5. All appeals will be assessed on a case-by-case basis.